

ACC & RUCO Assessment Calculation Summary

Customer Service Reference Guide — Effective Date July 1, 2026

Arizona Corporation Commission Assessment	
Voyager at White Mountain Lakes - 2025 Revenue	
Revenue	\$608,126.00
Assessment	\$1,413.89
ACC Assessment %	0.232%

Residential Utility Consumer Office Assessment	
Voyager at White Mountain Lakes - 2025 Revenue	
Revenue	\$588,442.00
Assessment	\$210.78
RUCO Assessment %	0.036%

Q: Why are the ACC and RUCO Assessment Fees being billed to customers?

A: The Arizona Corporation Commission (ACC) and the Residential Utility Consumer Office (RUCO) assess annual fees on regulated water utilities to fund the oversight and regulation of public utilities in Arizona. These assessments are a regulatory cost of providing utility service.

Historically, these costs may have been absorbed by the utility. However, the company has elected to recover these regulatory assessment fees directly from customers as a pass-through charge rather than including them as an operating expense. This approach allows the utility to recover the actual assessment paid to the ACC and RUCO without increasing base rates and ensures that the costs of regulation are borne by the customers who receive the regulated utility service.

The assessment fee is not intended to generate additional profit for the utility. It is simply a mechanism to recover the actual amounts assessed by the ACC and RUCO. Any amounts collected are recorded against the regulatory assessment costs, ensuring the charges reflect the actual fees paid.

1. What is the ACC Assessment Fee?

The ACC Assessment Fee is an annual fee charged by the Arizona Corporation Commission (ACC) to regulated utilities. The fee helps fund the Commission's oversight of Arizona utilities, including ensuring safe, reliable service and the review and approval of rates.

2. What is the RUCO Assessment Fee?

The Residential Utility Consumer Office (RUCO) is a state agency that represents the interests of residential utility customers in rate and regulatory proceedings before the ACC. Arizona law requires utilities regulated by the ACC to pay an annual assessment to support RUCO's operations.

3. Why am I being charged these fees now?

As approved by the ACC the company has implemented a pass-through charge to recover the actual ACC and RUCO assessments paid on behalf of customers. This allows the utility to recover these mandated regulatory costs without increasing base water rates.

4. Are these new fees?

No. The ACC and RUCO assessments are not new. ACC regulated utilities have paid these assessments for many years. What has changed is the method of recovering these costs from customers.

5. Does the utility make money on these charges?

No. This charge only recovers these regulatory costs mandated by the ACC. The utility does not earn a profit from the ACC or RUCO assessment fees.

6. How is my assessment fee calculated?

The assessment is allocated across customers based on the utility's ACC approved methodology so that each customer pays a fair share of the total assessment.

7. Will this fee be charged every month?

The fee will appear as approved by the utility's billing methodology. Depending on the utility's implementation, it may be billed monthly or over another defined recovery period.

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8. Is this fee approved by the Arizona Corporation Commission?

The ACC establishes the assessment that utilities are required to pay. The utility's recovery of the assessment is implemented in accordance with applicable regulatory requirements.

9. Why isn't this included in my water rates?

Recovering the assessment as a separate line item provides transparency by showing customers exactly what portion of their bill relates to state regulatory assessments rather than embedding it in water rates.

10. Will the amount change each year?

Yes. The ACC and RUCO assessments may change annually based on the assessments levied by the state and the utility's customer base. As a result, the amount billed to customers may increase or decrease from year to year.

11. What happens if the utility collects more or less than the actual assessment?

The utility tracks the amounts collected and the actual assessments paid. Any over- or under-collection is addressed through the utility's accounting and regulatory processes to ensure customers are charged only for the actual assessment over time.

12. Can I opt out of paying this fee?

No. The ACC and RUCO assessments are regulatory costs associated with providing water service to all customers of the regulated utility and apply to all applicable customer accounts.

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Official Assessment Notices (Reference Copies)

Arizona Corporation Commission



UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON STREET, PHOENIX, AZ 85007

ANNUAL REGULATORY ASSESSMENT STATEMENT UTILITIES DIVISION

ASSESSMENT DATE: 6/19/2026 DUE DATE 7/6/2026

Mark Silliman DOCKET NO: 1983
Voyager at White Mountain Lakes Water Company, Inc.
PO Box 90890
White Mountain Lake AZ 85912

According to your "Verification and Sworn Statement", gross operating revenues derived from intrastate operations during the calendar year ending December 31, 2025, were:

Electric	\$0
Gas	\$0
Telephone	\$0
Water	\$608,126
Sewer	\$0

TOTAL REVENUE \$608,126

BASED ON THE ABOVE AND
IN ACCORDANCE WITH A.R.S. § 40-401
YOUR ASSESSMENT IS: \$1,413.89

Payment is due no later than: 7/4/2026

Make check payable to:

ARIZONA CORPORATION COMMISSION

Send your payment and a copy of this invoice to:

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007

Residential Utility Consumer Office



UTILITIES DIVISION
ARIZONA CORPORATION COMMISSION
1200 W. WASHINGTON STREET
PHOENIX, AZ 85007

ANNUAL REGULATORY ASSESSMENT STATEMENT RESIDENTIAL UTILITY CONSUMER OFFICE

ASSESSMENT DATE: 6/19/2026 DUE DATE 7/6/2026

Mark Silliman DOCKET NO: 1983
Voyager at White Mountain Lakes Water Company, Inc.
PO Box 90890
White Mountain Lake AZ 85912

According to your "Verification and Sworn Statement, Residential Revenue", gross operating revenues derived from intrastate operations during the calendar year ending December 31, 2025, were:

Residential Electric	\$0
Residential Gas	\$0
Residential Telephone	\$0
Residential Water	\$588,442
Residential Sewer	\$0

TOTAL RESIDENTIAL REVENUE \$588,442

BASED ON THE ABOVE AND
IN ACCORDANCE WITH A.R.S. § 40-401.01

YOUR ASSESSMENT IS: \$210.78

Payment Due no later than: 7/4/2026

Make check payable to:

RESIDENTIAL UTILITY CONSUMER OFFICE REVOLVING FUND

Send your payment and a copy of this invoice to: