

Voyager at White Mountain Lakes Water Company, Inc.
PO Box 90890
White Mountain Lake, AZ 85912

June 23, 2023

Arizona Corporation Commission
Docket Control
1200 West Washington Street Phoenix,
Arizona 85007

Re: Emergency Rate Case Application **DOCKET NO. W-01983A-23-0166**

Voyager at White Mountain Lakes Water Company, Inc. (“Voyager” or “Company”) hereby files this Emergency Rate Application, (“Application”). The Company is requesting an Emergency Rate Surcharge to collect \$302,658 annually by implementing a monthly surcharge in the amount of \$29.55 per 5/8 and 3/4-inch metered customer, increasing by meter size, per month for 24 months. Also, the Company is requesting authorization to implement an Emergency Water Augmentation Tariff.

Attachment 1 provides the detailed calculations for the requested emergency surcharge. Attachment 2 provides a copy of the requested emergency water augmentation tariff. Attachment 3 is a copy of the customer notice that will be sent out. Attachment 4 includes supporting documentation for some of the costs being requested in this application.

1. Condition(s) that Constitute an Emergency

Voyager at White Mountain Lakes Water Company, Inc. provides water service to 779 connections, as of June 20, 2023 in the White Mountain Lake community in northern Arizona. The owner of the Company passed away unexpectedly on March 31, 2023, leaving the Company without a properly certified operator. In addition, the owner had no heirs or succession plan, so a friend and part time employee has been assisting with the operations of the Company, but he has other commitments and is unable to devote the necessary time to fully run the utility. Further, the Arizona Department of Environmental Quality (“ADEQ”) has concerns about the quality of the water being provided because the Company has not been submitting the required samples for testing. As such ADEQ is unable to state if the Company is providing water that meets the Safe Drinking Water Act.

Emergency Rate Case

2. Requested Emergency Funds

The Company requests an emergency surcharge to collect \$605,317 over a two-year

Voyager at White Mountain Lakes Water Company, Inc.
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period. The Company has entered into a contract with Mogollon Water Management (“Mogollon”). Mogollon will be providing a properly certified operator(s) to run the system, including performing the required water testing sampling. The agreement with Mogollon also includes other services such as scheduled inspections of the facilities, monitoring water production and usage, making system repairs, and connecting and disconnecting service. These services are being provided at \$20 per connection per month. The Company believes that \$2.50 per month per customer of this expense can be covered by existing revenues. This results in an annual cost of \$163,590 based on the June 2023 customer count to be recovered through the emergency surcharge. The special work will be provided as specified in the contract at various hourly rates depending on who provides the service and the nature of the work. Mogollon has estimated an average monthly cost of \$4,125 for this type of work, based on the services that were provided in the first month under the contract. All together the Mogollon costs over a two-year period are estimated to be \$426,180. Because it contains competitive information, a copy of the contract was provided to Staff via email and will not be docketed with this application.

The Company has also estimated that \$146,204 is needed to pay for system repairs and upgrades to provide safe and reliable service. These costs are detailed in section 4 of this application.

The Company has not been actively participating in the ADEQ Monitoring Assistance Program (“MAP”) as required based on the population served. With Mogollon in place, they have been performing the required sampling, but the Company needs to pay for past due MAP invoices going back as far as 2014. The total for this is \$32,932.68. See Attachment 4 for the supporting documentation.

3. Charge to Customers / Mechanism to Recover

The Company proposes to implement a monthly surcharge to recover the requested \$605,317. The proposed surcharge is as follows:

Meter Size	Surcharge
5/8"x 3/4" Meter	\$29.55
3/4" Meter	44.33
1" Meter	73.88
1½" Meter	147.75
2" Meter	236.41
3" Meter	443.26
4" Meter	738.77
6" Meter	1,477.54

The Company’s current rates were approved by the Arizona Corporation Commission in Decision No. 62287 and were effective on February 1, 2000. This includes a \$14.00 per month minimum charge and \$2.41 per 1,000 gallons of water usage. The Company estimates that the average customer uses 4,099 gallons per month resulting in an average monthly bill of \$23.88.

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4. Breakdown of System repairs/Invoices

The Company's certified operator has provided the following cost estimates. These improvements will better position the system operationally and will help ensure safe reliable service to the customers.

System repairs cost estimates	
4 Stenner Chlorine Pumps at \$1,000 each, injectors, rollers, plus maintenance kits, tap saddle to attach to manifold	\$4,000
4 chlorine storage containers at \$250 each	1,000
4 drums of Chlorine at \$250 each	1,000
4 Secondary Containment units at \$300 each	1,200
\$3,500 for 3 mercury switches for the wells	3,500
Pressure switch for air compressor	500
Building site maintenance materials - roofing, fencing, security hardware 4 at \$7,500 per site	30,000
338 meters to replace those over 1,000,000 gallons, and approximately 40-50 meters are known to be dead at \$95 each	32,110
4 Sensus production flow meters w/ parts and fittings at \$3,500 each	14,000
4 Mission Control Remote Monitoring at \$3,500 each	14,000
Fencing to secure well sites	15,000
Office Equipment, printer/scanner, file cabinets, monitor's, computer	2,500
Boosters for booster site	26,394
Clay Val Rebuild Kit	1,000
Total	\$146,204.

5. Estimate of Cost

The cost estimates have been provided in sections 2 and 4 of this application.

6. Notice of Emergency Rate Application

The Company is including the required notice in its bills being mailed on June 30, 2023.

7. Copy of Notice

A copy of the notice provided to customers is provided as Attachment 3.

Voyager at White Mountain Lakes Water Company, Inc.
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Emergency Water Augmentation Tariff

8. Example of Emergency Water Augmentation Tariff

See Attachment 2.

ATTACHMENT 1

Voyager at White Mountain Lakes Water Company, Inc.
Docket Number W-01983A-23-0166

Col A	Col B		Col C		Col D		Col E
Meter Size	NARUC Multiplier		Number of Customers		Number of Months in Recovery		Equivalent Bills Col B x C X D
5/8"x 3/4" Meter	1	x	770	x	24	=	18,480
3/4" Meter	1.5	x	0	x	24	=	0
1" Meter	2.5	x	5	x	24	=	300
1½" Meter	5	x	1	x	24	=	120
2" Meter	8	x	2	x	24	=	384
3" Meter	15	x	0	x	24	=	0
4" Meter	25	x	0	x	24	=	0
6" Meter	50	x	<u>1</u>	x	24	=	<u>1,200</u>
			<u>779</u>				20,484

\$605,317 Total cost of emergency
20,484 Divided by: Total Number of Equivalent Bills
\$29.55 Monthly Surcharge for 5/8 x 3/4 Customers

Col A	Col B		Col C		Col D
Meter Size	NARUC Multiplier		5/8"x 3/4" Customers' Surcharge		Surcharge by Meter Size Col B x C
5/8"x 3/4" Meter	1	x	\$29.55	=	\$29.55
3/4" Meter	1.5	x	\$29.55	=	44.33
1" Meter	2.5	x	\$29.55	=	73.88
1½" Meter	5	x	\$29.55	=	147.75
2" Meter	8	x	\$29.55	=	236.41
3" Meter	15	x	\$29.55	=	443.26
4" Meter	25	x	\$29.55	=	738.77
6" Meter	50	x	\$29.55	=	1,477.54

ATTACHMENT 2

**EMERGENCY WATER AUGMENTATION SURCHARGE TARIFF
AND PLAN OF ADMINISTRATION**

Utility: Voyager at White Mountain Lakes Water Company, Inc.

Decision No. TBD

Docket No.: W-01983A-23-0166

Effective Date: TBD

I. Purpose and Applicability

Purpose

The purpose of this tariff is to authorize Voyager at White Mountain Lakes Water Company, Inc. to make monthly adjustments to its rates and charges for water service in order to recover costs incurred for water purchases and hauling (“Water Augmentation Costs”) in the event that Voyager at White Mountain Lakes Water Company, Inc. experiences an emergency water shortage as defined below. The charges will be assessed based on usage as provided below.

Applicability

This tariff was obtained during the processing of a permanent rate application and has been approved by the Arizona Corporation Commission (“Commission”). This tariff only applies in the event of an “emergency water shortage” as defined in Section II of the definitions below.

II. Definitions

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Commission’s rules and regulations governing water utilities shall apply in interpreting this tariff schedule.

“Affiliate,” means any other entity¹ directly or indirectly controlling or controlled by, or under direct or indirect common control with Voyager at White Mountain Lakes Water Company, Inc.. For purposes of this definition, the term “control” (including the correlative meanings of the terms “controlled by” and “under common control with”), as used with respect to any entity, means the power to direct the management policies of such entity, whether through ownership of voting securities, or by contract, or otherwise.

“Company” means Voyager at White Mountain Lakes Water Company, Inc.

“Curtailment Account Balance” means the monies collected under the curtailment tariff authorized in Decision No. **TBD**.

“Emergency Water Augmentation Surcharge” means the surcharge calculated in accordance with Section IV below.

¹ A corporation, partnership, limited partnership, joint venture, trust, estate, or natural person.

“Emergency Water Shortage” means a water shortage of a serious nature, developing suddenly or unexpectedly, that is out of the Company’s control, and demanding immediate attention. Water shortages that are a recurring situation, for example, each year the utility needs to haul water every August, would not qualify as an emergency.

“Surcharge Rate” means the rate per 1,000 gallons that is calculated in accordance with Section III below.

“Water Augmentation Cost” means the actual cost of water purchased and water hauling costs.

“Water Augmentation Quantity” means the actual quantity of augmented water (in thousands of gallons).

“Water Sold” means the actual quantity (in thousands of gallons) of water sold by the Company to its Customers during the month corresponding to the month in which water was purchased.

III. Surcharge Rate Calculation

The surcharge is calculated using data from the previous month’s bill. For example, the water augmentation surcharge that is applied on the July bill is calculated using the June water augmentation costs and the June total gallons sold.

For each month that the Company augments water, the Company will calculate the Surcharge Rate per the following example formula:

$$\text{Water Augmentation Cost} / \text{Water Sold}$$

Example

This example illustrates how the water augmentation surcharge that is included on a customer’s July bill would be calculated using the 2,000 gallons that the customer used in the month of June.

[A]	[B]	[C]	[D]
Total June Water & Hauling Costs	June Ending Curtailment Account Balance	Total Gallons Sold in June Gallons in 1,000’s	Emergency Water Augmentation Surcharge Per 1,000 Gallons
(\$3,000 -)	\$100	494	\$5.87
)		/	=

[E]		[F]		[G]
Customer's June Usage Gallons in 1,000's		Emergency Water Augmentation Surcharge (From Col. D)		Total Emergency Water Augmentation Surcharge on July Bill
2	x	\$5.87	=	\$11.74

IV. Plan of Administration

(A) Intent To Bill Emergency Water Augmentation Surcharge: For any month in which water is augmented, after completing its billing for the month and receiving the billing for the month, the Company will calculate the Surcharge Rate using the same methodology discussed herein and provide the Utilities Division of the Commission (“Commission Staff”) notice of the Company’s intent to bill the Emergency Water Augmentation Surcharge.

(B) Notice to Commission Staff: For any month in which the Company intends to bill customers an Emergency Water Augmentation Surcharge, the Company shall provide Commission Staff notice of the Company’s intent to bill the Emergency Water Augmentation Surcharge. The notice to Commission Staff shall include the following:

1. The Water Augmentation Cost.
2. The Water Augmentation Quantity.
3. A copy of the bill(s) received for the Water Augmentation.
4. A clear description explaining the system problem necessitating Water Augmentation and a description of the action being taken by the Company to resolve the problem, including the date operations did or are expected to return to normal
5. The dates for beginning and ending Water Augmentation.
6. A schedule showing the calculation of the Emergency Water Augmentation Surcharge Rate in excel format with formulas intact.
7. Identification of the hauling option(s) available. If only one option was available, please state that there was only one option.
8. Whether or not the hauling entity was an affiliate.

(C) Implementation of Emergency Water Augmentation Surcharge: Commission Staff will review the Notice. If the filing is acceptable to Commission Staff, the resulting Surcharge will be charged in the following month, and Voyager at White Mountain Lakes Water Company, Inc. will bill the Emergency Water Augmentation Surcharge to its customers. Each individual customer’s billing for the Emergency Water Augmentation Surcharge will be based on that customer’s actual usage for the previous month (the month corresponding to the Water Augmentation) times the Surcharge Rate.

The Emergency Water Augmentation Surcharge shall be presented as a separate line item on the customer billing.

(D) Documentation to Be Maintained: The Company shall maintain documentation for all costs, billing determinants, and revenues recoveries.

(E) Customer Notice: The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

ATTACHMENT 3

**PUBLIC NOTICE OF THE APPLICATION OF VOYAGER AT
WHITE MOUNTAIN LAKES WATER COMPANY, INC. FOR AN
EMERGENCY RATE INCREASE (DOCKET NO. W-01983A-23-
0166)**

On June 23, 2023, Voyager at White Mountain Lakes Water Company, Inc. (“Voyager” or “Company”) filed with the Arizona Corporation Commission (“Commission”) an Application for an emergency rate increase. The Company claims that it is entitled to emergency rate relief. The owner of the Company passed away unexpectedly on March 31, 2023, leaving the Company without a properly certified operator. In addition, the owner had no heirs or succession plan, so a friend and part time employee has been assisting with the operations of the Company, but he has other commitments and is unable to devote the necessary time to fully run the utility. Further, the Arizona Department of Environmental Quality (“ADEQ”) has concerns about the quality of the water being provided because the Company has not been submitting the required samples for testing. As such ADEQ is unable to state if the Company is providing water that meets the Safe Drinking Water Act. Voyager is requesting authorization to recover \$605,317 in emergency rates by implementing a monthly surcharge in the amount of \$29.55 per 5/8 and 3/4-inch customer.

The Commission’s Utilities Division (“Staff”) is in the process of reviewing and analyzing the Application. Neither Staff nor any intervenor(s) has yet made any recommendation regarding the Company’s request. The Commission is not bound by the proposals made by the Company, Staff, or any intervenor(s), and the Commission may approve the amount of the request, modify the amount higher or lower, or deny the request.

If you have any questions concerning how the Application may affect your bill or have other substantive questions about the Application, you may contact the Company at: **Voyager at White Mountain Lakes Water Company, Inc. PO Box 90890, White Mountain Lake, AZ 85912-0890.**

How You Can View or Obtain a Copy of the Application

Copies of the Application will be posted at the unstaffed office of **Voyager at White Mountain Lakes Water Company, Inc. at 1900 Bourdon Street, Suite #4 Show Low, Arizona, 85901, For questions the Company can be reached at 928-521-8461**; email inquiries can be sent to Office@VoyagerWMLWater.com; and copies can be obtained from the Commission’s Docket Control Center at 1200 West Washington Street, Phoenix, Arizona, during regular business hours; and on the Commission’s website (www.azcc.gov) using the e-Docket function.

How Interested Persons May Participate

An interested person may participate in this matter by (1) providing written public comment, or (2) filing for intervention and becoming a formal party to the proceeding. Written public comments must refer to **Docket No. W-01983A-23-0166** and may be submitted at any time as follows:

By Mail: Arizona Corporation Commission
Consumer Services Section
1200 West Washington
Street Phoenix, AZ 85007

Or,

On the Website: www.azcc.gov Click tab “Cases and Open Meetings”, click on “Make a Public Comment in a Docket”. Anyone requiring assistance may contact the Consumer Services Section at 1-800-222-7000 or 602-542-4251.

Arizona Corporation Commission Public Hearing Information

The Commission will hold a full public hearing on this matter. The Commission's Hearing Division will schedule a procedural conference to occur within five business days of the filing of the Application in order to set a public hearing date and establish other procedural requirements.

The Company will provide notice of the hearing date by means of posting notice in a conspicuous location within the affected communities, emailing notice to customers, and/or posting on the Company's website (or by other appropriate means), to allow an opportunity for customers to attend the hearing and provide verbal public comment.

Public comments will be taken on the first day of the hearing. Written public comments may be submitted at any time by mailing a letter referencing **Docket No. W-01983A-23-0166** to Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007, or by submitting comments on the Commission's website (www.azcc.gov) using the "Submit a Public Comment for a Utility" function. If you require assistance, you may contact the Consumer Services Section during regular business hours at 602-542-4251 or 1-800-222-7000.

About Intervention

The law provides for an open public hearing at which, under appropriate circumstances, interested persons may intervene. An interested person may be granted intervention if the outcome of the case will directly and substantially impact the person, and the person's intervention will not unduly broaden the issues in the case. Intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other parties' witnesses. **Intervention is not required if you want to appear at the hearing and provide public comment on the Application, or if you want to file written comments in the record of the case.**

To request intervention, you must file an **original plus one hard copy** of a written request to intervene with Docket Control, 1200 West Washington Street, Phoenix, AZ 85007, no later than 7/5/2023. You also **must** serve a copy of the request to intervene on each party of record on the same day that you file the request to intervene with the Commission. **Information about what intervention means, including an explanation of the rights and responsibilities of an intervenor, is available on the Commission's website (www.azcc.gov) using the "Intervention in Utility Cases" link.** The link also includes sample intervention requests.

If you choose to request intervention, your request must contain the following:

1. Your name, address, and telephone number, and the name, address, and telephone number of any person upon whom service of documents is to be made, if not yourself;
2. A reference to **Docket No. W-01983A-23-0166**;
3. A short statement explaining:
 - a. Your interest in the proceeding (e.g., a customer of the Company, etc.);
 - b. How you will be directly and substantially affected by the outcome of the case; and
 - c. Why your intervention will not unduly broaden the issues in the case;
4. A statement certifying that you have served a copy of the request to intervene on the Company or its attorney and to all parties of record in the case; and
5. If you are not represented by an attorney who is an active member of the Arizona State Bar, and you are not representing yourself as an individual, sufficient information and any appropriate documentation to demonstrate compliance with Arizona Supreme Court Rules

31, 38, 39, and 42, as applicable.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that **all motions to intervene must be filed on or before 7/5/2023.**

If you do not intervene in this proceeding, you may not receive any further notice of the proceedings in this docket. However, all documents filed in this docket are available online (usually within 24 hours after docketing) at the Commission's website (www.azcc.gov) using the e-Docket function. You may choose to subscribe to an RSS feed for this case using the e-Docket function.

ADA/Equal Access Information

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting Carolyn Buck, ADA Coordinator, voice phone number at 602-542-3931, and email at cdbuck@azcc.gov. Requests should be made as early as possible to allow time to arrange the accommodation.

ATTACHMENT 4



ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY



1110 West Washington Street Phoenix, Arizona 85007
(602) 771-2300 www.azdeq.gov

Remittance Advice







Statement Period : Apr 01, 2023 - Apr 30, 2023
Customer ID : 8197S

WHITE MTN LAKES ESTATES
PO BOX 90890
WHITE MOUNTAIN LAKE, AZ 85912

Please return all the Remittance Advice pages with your payments to

Arizona Department of Environmental Quality
P.O. Box 18228
Phoenix, AZ 85005

Or you can Pay your bill or individual accounts online by visiting <https://azdeq.gov/quickpay>

Account ID	Fee Code	Invoice Number	Due Date	Amount Due	Payment Enclosed*
		Interest		\$11,363.24	<input type="text"/>
		 0000171924X	02/28/2014	\$2,079.84	<input type="text"/>
		 0000194467X	10/31/2015	\$2,079.84	<input type="text"/>
		 0000221263X	12/31/2015	\$2,079.84	<input type="text"/>
B2013176	MAP Monitoring Assistance Program	 0000245262X	12/31/2016	\$2,079.84	<input type="text"/>
09034 - VOYAGER AT WHITE MOUNTAIN LAKES WC		 0000267081X	11/30/2017	\$2,079.84	<input type="text"/>
		 0000287725X	11/30/2018	\$2,079.84	<input type="text"/>
		64383		\$771.04	<input type="text"/>



66149	\$2,079.84	<input type="text"/>
67020	\$2,079.84	<input type="text"/>
67972	\$2,079.84	<input type="text"/>
68839	\$2,079.84	<input type="text"/>

Please fill in the amount paid **Total** **\$32,932.68**

* All payments received and not specifically allocated on the REMITTANCE ADVICE will be applied to the oldest amount due until fees are paid and then applied to interest.

This paragraph applies to current charges only. For all ADEQ final decisions, you have a right to request a hearing and file an appeal under A.R.S. § 41-1092.03(B) within 30 days of the ADEQ decision. Depending upon the service you are invoiced for, you may have additional options to request an informal review of your bill. Go to <http://azdeq.gov/FeeReview> for more information on how to request a review of your invoice.

So we may better serve you, please provide the following information:

Name: _____

Title: _____

Email: _____

For ADEQ use only: Bill ID: 0639963

Check #: _____

Received Date: _____

Site Code: _____

If you have submitted your payment, please disregard this bill.
 To pay your bill by credit card or ACH/Electronic check, please visit <https://azdeq.gov/quickpay>





ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY



1110 West Washington Street Phoenix, Arizona 85007
(602) 771-2300 www.azdeq.gov

Customer ID: 8197S

WHITE MTN LAKES ESTATES

PO BOX 90890

WHITE MOUNTAIN LAKE, AZ 85912

Statement Period: Apr 01, 2023 - Apr 30, 2023

ACCOUNT SUMMARY

Account ID	Fee Code	Balance Carried Forward	Current Amount	Payments / Credits	Total Amount
B2013176	MAP Monitoring Assistance Program	\$32,794.37	\$138.31	\$0.00	\$32,932.68
TOTAL:		\$32,794.37	\$138.31	\$0.00	\$32,932.68

AGING SUMMARY

Current Charges	(1-30 days)	(31-60 days)	(61-90 days)	(91-120 days)	(Over 120 days)	Balance
\$558.16	\$0.00	\$0.00	\$0.00	\$0.00	\$30,694.26	\$32,932.68

* All payments received and not specifically allocated in the payment box on the REMITTANCE ADVICE will be applied to the oldest amount due until fees are paid and then applied to interest.

Retain for your record

If you have submitted your payment, please disregard this bill.

To pay your bill by credit card or ACH/Electronic check, please visit <https://azdeq.gov/quickpay>

This paragraph applies to current charges only. For all ADEQ final decisions, you have a right to request a hearing and file an appeal under A.R.S. 41-1092.03(B) within 30 days of the ADEQ decision. Depending upon the service you are invoiced for, you may have additional options to request an informal review of your bill. Go to <http://azdeq.gov/FeeReview> for more information on how to request a review of your invoice.





ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY



1110 West Washington Street Phoenix, Arizona 85007
(602) 771-2300 www.azdeq.gov

Remittance Advice







Statement Period : Apr 01, 2023 - Apr 30, 2023
Customer ID : 26567S

VOYAGER AT WHITE MTN LAKES WTR CO INC
1930 BELOUD PLACE
ATTN: LEMUEL S COOK
WHITE MOUNTAIN LAKE, AZ 85912

Please return all the Remittance Advice pages with your payments to

Arizona Department of Environmental Quality
P.O. Box 18228
Phoenix, AZ 85005

Or you can Pay your bill or individual accounts online by visiting <https://azdeq.gov/quickpay>

Account ID	Fee Code	Invoice Number	Due Date	Amount Due	Payment Enclosed*
		Interest		\$423.95	<input type="text"/>
		 0000311114X	11/30/2019	\$2,079.84	<input type="text"/>
		 0000329855X	09/30/2020	\$250.00	<input type="text"/>
B2068941	MAP Monitoring Assistance Program	 0000349998X	10/31/2021	\$250.00	<input type="text"/>
09034 - VOYAGER AT WHITE MOUNTAIN LAKES WC		 0000363832X	04/30/2022	\$62.50	<input type="text"/>
		 0000371433X	10/31/2022	\$2,079.84	<input type="text"/>
		 0000385529X	04/30/2023	\$519.96	<input type="text"/>
Please fill in the amount paid Total				\$5,666.09	





ARIZONA DEPARTMENT OF ENVIRONMENTAL QUALITY



1110 West Washington Street Phoenix, Arizona 85007
(602) 771-2300 www.azdeq.gov

Customer ID: 26567S

VOYAGER AT WHITE MTN LAKES
WTR CO INC
1930 BELOUD PLACE
ATTN: LEMUEL S COOK
WHITE MOUNTAIN LAKE, AZ 85912

Statement Period: Apr 01, 2023 - Apr 30, 2023

ACCOUNT SUMMARY

Account ID	Fee Code	Balance Carried Forward	Current Amount	Payments / Credits	Total Amount
B2068941	MAP Monitoring Assistance Program	\$5,637.01	\$29.08	\$0.00	\$5,666.09
TOTAL:		\$5,637.01	\$29.08	\$0.00	\$5,666.09

AGING SUMMARY

Current Charges	(1-30 days)	(31-60 days)	(61-90 days)	(91-120 days)	(Over 120 days)	Balance
\$573.13	\$26.99	\$31.80	\$4.81	\$4.81	\$4,902.25	\$5,666.09

* All payments received and not specifically allocated in the payment box on the REMITTANCE ADVICE will be applied to the oldest amount due until fees are paid and then applied to interest.

Retain for your record

If you have submitted your payment, please disregard this bill.

To pay your bill by credit card or ACH/Electronic check, please visit <https://azdeq.gov/quickpay>

This paragraph applies to current charges only. For all ADEQ final decisions, you have a right to request a hearing and file an appeal under A.R.S. 41-1092.03(B) within 30 days of the ADEQ decision. Depending upon the service you are invoiced for, you may have additional options to request an informal review of your bill. Go to <http://azdeq.gov/FeeReview> for more information on how to request a review of your invoice.





KRIS MAYES
ATTORNEY GENERAL

CIVIL LITIGATION DIVISION
BANKRUPTCY AND COLLECTION ENFORCEMENT

WRITER'S DIRECT LINE:
(520) 628-6632

April 12, 2023

Voyager At Water Mountain Lakes Water Co., Inc.
c/o Lemuel S. Cook
P.O. Box 90780
White Mountain Lake, AZ 85912

Re: Arizona Department of Environmental Quality
Amount Due: \$5,379.13 (plus accruing interest, if applicable)
Attorney General File #: BCE20-01406

Dear Mr. Cook:

The above-referenced matter has been referred to this office to pursue for collection. In order to prevent further action being taken against this business, please remit payment in full or contact **Gabriel Ruiz** at the above number within ten days. Please reference the Attorney General File Number on all payments and correspondence. Your check should be made payable to the Arizona Attorney General and mailed to:

Office of the Arizona Attorney General
Bankruptcy and Collection Enforcement
2005 North Central Avenue
Phoenix, AZ 85004

If we do not hear from you within ten days from the date of this letter, appropriate legal action will be taken against the business.

Sincerely,

Don J. Lawrence, Jr.
Section Chief Counsel

DL/th